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Qualification of refugees as skilled workers in Austria

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Qualification of refugees as skilled workers in Austria - Overview

1. Requirements for skilled workers on the Austrian job market
2. Requirements for people with a refugee background as skilled workers
3. Challenges for people with a refugee background as skilled workers
4. Development and implementation of qualification measures for the participants
5. Conclusion

1.



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REQUIREMENTS FOR SKILLED WORKERS ON THE AUSTRIAN JOB MARKET

- professional aspect/qualification:
 - Vocational training (formal, non-formal or informally acquired)
 - Work experience
- personal aspect:
 - interest - ability
 - personal attitude and constitution
 - Place of residence
 - other personal obligations
- legal aspect:
 - Full access to the labor market
 - Certificates/ prescribed tests etc.

REQUIREMENTS FOR PEOPLE WITH A REFUGEE BACKGROUND AS SKILLED WORKERS

- professional aspect/qualification:
 - Vocational training (formal, non-formal or informally acquired)
 - Work experience
- personal aspect:
 - interest - ability
 - personal attitude and constitution
 - Place of residence
 - other personal obligations
- legal aspect:
 - Full access to the labor market
 - Certificates/ prescribed tests etc.

CHALLENGES FOR PEOPLE WITH A REFUGEE BACKGROUND AS SKILLED WORKERS

- Cultural challenge
- Organizational challenge
- Financial challenge
- Language challenge
- Technical/vocational challenge
 - Acceptance and Evaluation of Foreign Educational and Training Qualifications
- Challenges on a personal level

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DEVELOPMENT AND IMPLEMENTATION OF QUALIFICATION MEASURES FOR THE PARTICIPANTS

- general:
 - German language skills, oral and written
 - Training of intercultural communication skills
 - Qualification in general digital skills
 - Application training
- individually:
 - Qualification measures adapted to the needs and requirements of the individual participants
- Online course as an answer to the Corona crisis

QUALIFICATION ACTIVITIES: GENERAL

- German language courses - at the project start
 - different levels
 - from B1 to C1
- Implementation with an experienced, competent partner - WIFl
 - Language trainer
 - a lot of experience in dealing with people with an refugee background
 - German as a foreign language for many years

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Language course German, C1, B2 and B1

Fit für den Job!

EU-Projekt "INTACT" - Integration of newly arrived migrants by means of
competency assessment in high quality further vocational training

**Deutsch als Fremdsprache - Kurs für bis zu 8TN mit dem
Level C1**

Beginn 9. April 2019, DI und DO

Ort: WIFI Wien, Währinger Gürtel 97, 1180 Wien - Raum noch offen

Kurszeiten: Deutsch als Fremdsprache - Level C1

Wochen Tag	Datum	Uhrzeit	LE	Vortragender
Di	09.04.2019	18:00-20:30	3	Langhammer Peter, Dr. phil
Do	11.04.2019	18:00-20:30	3	Langhammer Peter, Dr. phil
Di	16.04.2019	18:00-20:30	3	Langhammer Peter, Dr. phil
Do	18.04.2019	18:00-20:30	3	Langhammer Peter, Dr. phil
Di	23.04.2019	18:00-20:30	3	Langhammer Peter, Dr. phil
Do	25.04.2019	18:00-20:30	3	Langhammer Peter, Dr. phil
Di	30.04.2019	18:00-20:30	3	Langhammer Peter, Dr. phil
Do	02.05.2019	18:00-20:30	3	Langhammer Peter, Dr. phil
Di	07.05.2019	18:00-20:30	3	Langhammer Peter, Dr. phil
Do	09.05.2019	18:00-20:30	3	Langhammer Peter, Dr. phil

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RESULT LANGUAGE COURSE – GERMAN, C1, B2 AND B1

- 24 Participants in total
- Experience: it needs more

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LANGUAGE COURSE 2 - GERMAN, C1 - FEBRUARY TO APRIL 2020

- A total of 10 participants
- Start at the location of the Austrian Federal Economic Chamber
- ... then came Corona
- Continuation as an online tool

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LISTE DER TERMINE DES STRPACHKURS

Start 24.02.2020

WKO, 1040 Wien, Wiedner Hauptstrasse 63



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Datum	Uhrzeit
24.02.2020 – offline	8:30 – 12:00
02.03.2020 – offline	8:30 – 12:00
09.03.2020 – offline	8:30 – 12:00
27.04.2020 – ab hier online	09:00 - 10:30
30.04.2020	09:00 - 10:30
04.05.2020	09:00 - 10:30
07.05.2020	09:00 - 10:30
11.05.2020	09:00 - 10:30
14.05.2020	09:00 - 10:30
18.05.2020	09:00 - 10:30
25.05.2020	09:00 - 10:30
28.05.2020	09:00 - 10:30
04.06.2020	09:00 - 10:30

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LANGUAGE COURSE 3- GERMAN, BEYOND C1 - NOVEMBER 2020 TO JANUARY 2021

- Qualification in writing expression
 - Developing text comprehension -
designing presentations
 - Business communication and writing form

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LANGUAGE COURSE 3- GERMAN, BEYOND C1 - NOVEMBER 2020 TO JANUARY 2021

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EU-Projekt "INTACT" - Integration of newly arrived migrants by means of
competency assessment in high quality further vocational training

Textverständnis erarbeiten - Präsentationen gestalten

Beginn: 3. November, jeweils DI und FR von 9:00 - 10:30

Ort: online mit Zoomeinladung

Trainer: Dr. Peter Langkammer

Wochen tag	Datum		Wochen tag	Datum
DI	03.11.2020		FR	11.12.2020
FR	06.11.2020		DI	15.12.2020
DI	10.11.2020		FR	18.12.2020
FR	13.11.2020		DI	22.12.2020
DI	17.11.2020		FR	08.01.2021
FR	20.11.2020		DI	12.01.2021
DI	24.11.2020		FR	15.01.2021
FR	27.11.2020		DI	19.01.2021
DI	01.12.2020		FR	22.01.2021
FR	04.12.2020		DI	26.01.2021

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EU-Projekt "INTACT" - Integration of newly arrived migrants by means of
competency assessment in high quality further vocational training

Firmenkommunikation und schriftliche Form

Beginn: 2. November, jeweils MO und MI von 18:30 - 20:00

Ort: online mit Zoomeinladung

Trainer: Dr. Peter Langkammer

Wochen tag	Datum		Wochen tag	Datum
MO	02.11.2020		MO	07.12.2020
MI	04.11.2020		MI	10.12.2020
MO	09.11.2020		MO	14.12.2020
MI	11.11.2020		MI	16.12.2020
MO	16.11.2020		MO	21.12.2020
MI	18.11.2020		MO	11.01.2021
MO	23.11.2020		MI	13.01.2021
MI	25.11.2020		MO	18.01.2021
MO	30.11.2020		MI	20.01.2021
MI	02.12.2020		MO	25.01.2021

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QUALIFICATION ACTIVITIES: GENERAL

- Training of intercultural communication skills

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TRAINING OF INTERCULTURAL COMMUNICATION SKILLS

- Examples:
 - Appointment arrangements
 - Welcome rituals
 - Conducting a conversation
 - Eye contact
 - Table manners
 - Hand signals and gestures
 - The left hand

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QUALIFICATION ACTIVITIES: GENERAL

- Application training

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APPLICATION TRAINING

- half day Workshops for softskills
 - „VIDEO PRESENTATION AND
 - SELF-CONFIDENCE FOR YOUR APPLICATION"

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APPLICATION TRAINING

- Aim of the trainings:
 - gain more self-confidence for application procedures
 - increase self-expression and self-confidence
 - recognize own strengths, weaknesses and resources
 - position the own image in front of the camera
 - learn self-presentation with mobile phone videos
 - have a completed application video at the end of the course

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APPLICATION TRAINING – MAY TO JUNE 2020

**„IHR AUFTTRITT BITTE!“ NR. 1 - MIT SELBSTBEWUSSTSEIN IHR
SELFIE-VIDEO GESTALTEN**

3 stündiges Webinar

**„IHR AUFTTRITT BITTE!“ NR. 2 - MIT SELBSTBEWUSSTSEIN IHR
SELFIE-VIDEO GESTALTEN**

3 stündiges Webinar

**„IHR AUFTTRITT BITTE!“ NR. 3 - MIT SELBSTBEWUSSTSEIN IHR
SELFIE-VIDEO GESTALTEN**

3 stündiges Webinar

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QUALIFICATION IN GENERAL DIGITAL SKILLS

- Basic skills in the field of digital data processing systems, digital training, digital communication and digital media
- Advanced skills in the field of digital data processing systems, digital training, digital communication and digital media
- Expanded skills in digital technologies, digital networked devices and intelligent machines
- Professional specifics

QUALIFICATION IN GENERAL DIGITAL SKILLS

- Basic skills in the field of digital data processing systems, digital training, digital communication and digital media
 - Basic knowledge and basic skills in using computers, other digital devices and the Internet
 - Information, data and media competence
 - Media design
 - Digital communication and social media
 - Security and privacy
 - Digital training and digital knowledge transfer

QUALIFICATION IN GENERAL DIGITAL SKILLS

- Advanced skills in the field of digital data processing systems, digital training, digital communication and digital media
 - European computer driver's license - ECDL BASE and STANDARD modules

QUALIFICATION IN GENERAL DIGITAL SKILLS

- European computer driver's license - ECDL BASE and STANDARD modules
 - BASE modules
 - Module Computer Basics
 - Module Online Basics
 - Text Processing Module
 - Calculation Module
 - STANDARD modules
 - Module Presentation
 - Image Editing Module
 - Module IT Security
 - Module Online Collaboration
 - Apply Database module

QUALIFICATION IN GENERAL DIGITAL SKILLS

- Expanded skills in digital technologies, digital networked devices and intelligent machines
 - European Driving License for Robotics and Intelligent Systems (EDLRIS)
 - contents
 - Basic and advanced robotics
 - Artificial Intelligence Basic and Artificial Intelligence Advanced

QUALIFICATION IN GENERAL DIGITAL SKILLS

- Professional specifics
 - in metal and electrical engineering
 - Sensor Technology
 - Automation Technology
 - Smart techniques
 - in the creative sector
 - Program applications for film and image
 - Program applications of animation and media design
 - Program applications and programming of games

QUALIFICATION IN GENERAL DIGITAL SKILLS

- Professional specifics
 - in traditional skilled crafts and trades such as carpenters, stonemasons, locksmiths:
 - Program applications of CAD, Augmented Reality etc.
 - Program applications on CNC machines
 - Program applications of 3D printing technologies
 - in the construction engineering industry::
 - BIM (building modelling information system)
 - Drone Technology

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EUROPEAN COMPUTER DRIVER'S LICENSE - ECDL STANDARD

- for 15 participants - ECDL Standard 2019

die wichtigsten Informationen zum Seminar auf einen Blick.

Seminartitel	ECDL Standard
Trainerin	Ing. Karin Gerbrich
Termin	05.10.-03.12.2019
Uhrzeit	DI, DO 17:00 – 21:00 Uhr, SA 09:00 – 17:00 Uhr
Ort	WIFI Wien, Währinger Gürtel 97, 1180 Wien
Raum	C301 und C306: genaue Terminliste mit Raumvergabe im

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EUROPEAN COMPUTER DRIVER'S LICENSE - ECDL STANDARD

- for 15 participants - ECDL Standard 2020

Fit für den Job!

**EU-Projekt “INTACT” - Integration of newly arrived migrants by means
of competency assessment in high quality further vocational training**

Anmeldung ECDL Kurs

Kurs: 2.September 2020 - 14.November 2020

Mo., Mi., Fr. von 18:00 - 22:00, Sa. 09:00-17:00

Ort: WIFI Wien, Währinger Gürtel 97, 1180 Wien

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QUALIFICATION ACTIVITIES: INDIVIDUAL

- 1 participant:

- Course for calculation and claim management
- two further courses for constructions at the Bau-Akademie

- 1 participant:

- Vocational training as a home helper
- 1 participant
 - Advanced training in logistics management
- 2 participants
 - Programming courses
- 2 participants
 - SAP courses for accounting

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CONCLUSION

- GENERAL:
 - language skills
- INDIVIDUAL:
 - Personal requirement
 - Individual qualification activities

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